

HW Fasteners Ltd.

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December 2006

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You can find me in HW Fasteners Ltd,
from **18th November.**

Special Christmas Offer until 31st December
10 % Discount on Marked Price.

Free Snickers T-Shirt With Any Snickers Clothing
Over € 25.00 plus VAT

APOLOGY

Sincere apologies to all our customers over the past few weeks. We have been short staffed and certain areas have been affected. Deliveries, Gun Repair and Returns.

We now have our staff levels up again and hope to maintain and improve our service to you.

Warranty On Power Tools

Please note that the onus is on the customer to provide documentary proof in order for us to claim warranty on machines, especially in the case for cash sale customers.

The company who repairs the machines will not accept warranty claims after a query has been made on the machine when it is repaired and returned to us.

We reserve the right to charge on repair if no proof is handed in with the machine.

Please retain your receipt or keep copy as proof of purchase.

STAINLESS STEEL

There seems to be no stopping the rate at which stainless steel prices are increasing. Therefore we have to put a 15 day time limit on quotations for special items.

As a result a further increase of 10% will apply to the current list as and from January 1st, 2007.

SATURDAY OPENING

As and from Saturday 9th, September we will be increasing the number of staff available. Hopefully this will ease the congestion at certain times of the day and will also facilitate training for our new members.

GOODS FOR RETURN

Please Note, to avoid confusion and chasing paperwork, please do not give any goods for return to the delivery drivers unless it authorized from the office and the necessary paperwork completed. Goods received here unsolicited will not be credited and will be returned back to the customer.

HANDLES AND LOCKS

For those discerning buyers who like to add a bit of fancy to their doors, we have recently joined up with Carlisle Brass Ltd, who specialize in locks and handles. Delivery is usually overnight and there are display boards inside the trade counter to get an-eyes on some of the popular Models. Unfortunately the models will be wearing clothes. Or ask any of the staff for a current catalogue.

HAPPY CHRISTMAS

At this time may we wish everyone a Happy and Safe Christmas and a Successful New Year.

WE ARE CLOSING ON FRIDAY 22nd AND
WILL REOPEN ON WEDNESDAY 4th.

WWW.HWFASTENERS.COM

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