

HW Fasteners Ltd.

Tel : 051-376187 **December 2007** Fax:051-350050

Garvan : 086-3800421 - : Brian : 086-3800422

WWW.HWFASTENERS.COM (NEW SITE)

Happy Christmas and a Peaceful and Prosperous New Year to all.

Brian Steadmond started with us in November to cover the Wexford, Carlow and Wicklow area. He has already introduced himself to a number of customers so you should see him over the next few weeks if he has not got to you yet.

You can contact Brian on **086-3800422**

The Christmas Holidays are as follows

Friday 21st December @ 5pm

TO

Wednesday 2nd January @ 8.30am

Special Offer Of The Month

**From our exclusive :
Christmas Star Offer Catalogue.**

See online for details and more offers.

www.hwfasteners.com



Remote Control Transmitter & 3 Plug Pack.
Especially handy during Christmas with all the extra electrical items you may have around the house or office. This unit allows you to switch off all the plugs at the same time rather than turning off individual sockets.

Also, for responsible energy users, where-by units are not just put into stand-by but are actually switched off.

Price including VAT @ 22.99 each

Limited Stocks - So please place your order early.

Breda is our new girl on the switch and any help to her in the first few weeks would be greatly appreciated.

Vaiva has moved into a sales and marketing role within the company and we expect a gradual increase in our profile and indeed our sales over the next few months.

From January, she will be taking most Power Tool / Paslode / Pulsa and Safety Wear enquiries

Please note that over the past few months we have been taking a high volume of calls per day. We are aware that some customers have reported that the phone has rang out and that no one answered. There are 5 lines coming in and we have noticed that there are several busy peak times which it is particularly busy and the phone is hopping. We only ask that you remain patient and to continue to try contact us.

We are looking into several ideas on how to address this issue.

Our Contact Details Remain The Same :

Office : 051-376187

Fax : 051-350050

Garvan (Sales) – 086-3800421

Brian (Sales) – 086-3800422

Eoghan(General Enquiries) – 087-9888009

Pat & James (Store) – 051-376187

Vaiva (Sales + Invoice Queries) 051-376187

Gert – Invoice/ Pricing/ Office Administrator

Tracy – (Account Receivable) – 051-376187

Breda – (Reception) 051-376187

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